

## "Virtual Voucher Shop Hop" ("COMPETITION")

## COMPETITION TERMS & CONDITIONS ("T's & C's")

## Date these T's and Cs were first published: 18 March 2024

Date these T's and Cs were last changed:

These Competition T's & C's, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any giveaway, these T's and C's will apply to you. Please read the T's and C's carefully and pay special attention to all the terms printed in bold.

| 1. | Name of the Competition:                           | Virtual Voucher Hunt  |
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| 2. | Promoter's details:                                | This Competition is promoted and offered by Kyalami Corner<br>("Mall") and promoted by Redefine Retail Proprietary Limited<br>(Registration Number: 2012/079189/07) ("Landlord"). In these<br>T's & C's we refer to the above promoter(s) as "the Landlord"<br>and the entrants as "the Participant(s)" or "you".   |
|    | IMPORTANT INFORMATION                              |   |
| 3. | Eligibility:<br>Who may enter the<br>Competition?" | To enter the Competition a Participant will be required to, for the duration of the Competition period comply with the following:   |
|    |  | <ul> <li>I. must be 18 years or older; and</li> <li>II. the Competition is open to all Participants who are in possession of a valid South African identity document or passport.</li> </ul>  |
| 4. | Who cannot enter the Competition?                  | The Competition may not be entered into by any director,<br>member, partner, employee, agent, consultant, tenant of the<br>Landlord at the Mall, suppliers of the Mall, the marketing service<br>providers and/or any person who directly or indirectly controls or<br>is controlled by these entities, including their spouses, life<br>partners, business partners or immediate family members. |
| 5. | Entry Period:                                      | Entries to the Competition will open from 18 March 2024 until 31<br>March 2024 ("Competition Entry Period"). Any entries<br>received after the Competition Entry Period will not be<br>taken into consideration.  |
| 6. | How to enter?                                      | To enter the Competition, a Participant will be required during the Competition Entry Period to complete the following steps:   |



|     |  | <ol> <li>Spend R 250.00 (Two Hundred and Fifty Rand) or more<br/>at any store or restaurant located at the Mall;</li> <li>Scan the QR code displayed instore on the competition<br/>artwork;</li> <li>Complete your personal details on the form; and</li> <li>Follow prompt to submit your entry ("Entry")</li> <li>Upon compliance with I – IV above, a Participant will<br/>automatically be deemed to have entered the Competition.</li> <li>Participant is required to keep the slip used for the entry as<br/>proof.</li> <li>There are no additional charges for participating in the<br/>Competition. Standard data costs apply as per the<br/>Participant's service provider and existing prices.</li> </ol> |
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| 7.  | Limitation on entries  | A Participant may enter more than once for the duration of the Competition Entry Period.  |
| 8.  | How will the Winners<br>be selected and<br>prizes to be won? | The Landlord shall randomly select 10 <b>(Ten)</b> winners <b>("Winner")</b> .<br>The Winner/s selection will be done by the Landlord and overseen by an independent auditor. The selection is final, and   |
| 9.  | Winners announced on:  | the Landlord will not entertain any disputes in this regard.<br>Winners will be announced on the Mall's Facebook page<br>provided in item 15 below on 5 April 2024 or at any date the<br>Landlord deems fit.  |
| 10. | The Prize  | The selected Winner/s shall receive their share of <b>R 8 000.00</b><br>(Eight Thousand Rand) worth of shopping vouchers ("Prize").<br>The Prize is courtesy of the Landlord and is subject to the T's<br>and C's that may be imposes by the Landlord from time to time.<br>Please note that as the Winner/s are selected randomly, the<br>Prize won by the Winner/s shall also be random. The Prize<br>is not transferable and will not be changed, deferred or<br>exchanged for cash for any reason whatsoever.   |
| 11. | How will the Winners<br>be informed?                         | <ul><li>The Landlord will use all reasonable efforts to contact the Winner/s on the contact details provided in the Entry during business hours.</li><li>If the Landlord is unable to contact or reach the Winner/s within 5 (Five) days of having informed the Winner/s that he/she has</li></ul>  |



|     |                                    | won, the Entry by that person will be disqualified and a further<br>random automated draw will be conducted by the Landlord to<br>determine another Winner/s. That Winner/s will also be<br>contacted by the Landlord via their contact details provided in<br>their Entry, as soon as reasonably practicable.   |
|-----|------------------------------------|--|
| 12. | Upliftment of Prize                | Once the Winner/s have been announced, the Winner must within <b>5 (Five)</b> days from that date, make their way to the centre management office (" <b>Centre Management</b> ") located on the upper level of the Mall to uplift the Prize.   |
|     |                                    | The Winner must: (i) appear in person; and (ii) be able to furnish<br>a copy of his/her identity document or valid passport upon<br>upliftment of the Prize.   |
|     |                                    | The Winner acknowledges and accepts that s/he will be required<br>to complete a waiver before the Prize can be handed over. The<br>Landlord reserves the right to withhold the Prize until the Winner<br>completes same.   |
| 13. | Deadline for claiming<br>the Prize | If the Winner does not collect the Prize within 5 (Five) days of<br>having been announced as the Winner, the Winner shall be<br>deemed to have automatically forfeited the Prize.  |
| 14. | Data usage and<br>Privacy policy   | Participants are fully aware that for the Landlord to offer the<br>Competition, the Landlord may collect and use personal<br>information of the Participants and Entrants. The personal<br>information may include but is in no way limited to a<br>Participant's':<br>a. First name and surname.<br>b. Physical address.<br>c. Email address.<br>d. Mobile number; and/or<br>e. Images/ photographs.<br>Personal information which a Participants provides to the<br>Landlord when entering the Competition, may, subject to<br>prevailing law, be used for future marketing activity by the<br>Landlord, unless the Participant duly notifies the Landlord that<br>he/she wishes to opt out of receiving such marketing<br>communications. The Landlord warrants that the personal<br>information will be treated in a confidential manner and will not<br>be shared with any unauthorised third parties. The Landlord will<br>disclose the personal information only if required to do so by law. |



| 15. | Platform where these | For the duration of the Competition Period, a copy of these T's |
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|     | T's & C's can be     | and C's can, at no cost -                                       |
|     | found:               | I. Facebook: <u>https://www.facebook.com/KyalamiCorner</u>      |
|     |                      | and/or  |
|     |                      |   |
|     |                      | III. Website: https://kyalamicorner.co.za/what-s-on/            |
|     |                      |   |
| 16. | General terms        | I. The Landlord reserves the right to terminate the             |
|     |                      | Competition with immediate effect before the end of             |
|     |                      | the Competition Period at any time, if deemed                   |
|     |                      | necessary in its sole discretion or if circumstances            |
|     |                      | arise outside of its control. No Participant will have          |
|     |                      | any claim against the Landlord for such a                       |
|     |                      | termination.  |
|     |                      | II. The Landlord and its service providers including            |
|     |                      | network providers shall not be responsible for                  |
|     |                      | incorrect or inaccurate transcription of entry                  |
|     |                      | information, technical malfunction, lost or delayed             |
|     |                      | data transmission, omission, interruption, deletion             |
|     |                      | line failure or malfunction of any network, computer            |
|     |                      | equipment or software, the inability to access any              |
|     |                      | website or online services or for any other reason              |
|     |                      | beyond its control.   |
|     |                      | III. Participation in the Competition constitutes               |
|     |                      | automatic acceptance of the T's and Cs contained                |
|     |                      | herein, and the Participant and the Entrants agree to           |
|     |                      | abide by the T's and C's.                                       |
|     |                      | IV. Winners may not win any Mall Competition more               |
|     |                      | than once in a 30-day period. Any Winners                       |
|     |                      | drawn/selected who have won in the last 30 days wil             |
|     |                      | be disqualified from any such Competition and                   |
|     |                      | another winner will be drawn.                                   |
|     |                      | V. All Winners in respect of the Competition may be             |
| 1   |                      | requested to be photographed so that their photographs          |
|     |                      | may be used for future Competitional purposes ir                |
|     |                      | relation to the Mall. Promoting platforms will include the      |
|     |                      | Mall's Facebook page, website page and shopping                 |
|     |                      | centre retail industry publications. No fees will be            |
|     |                      | payable in this regard. The Winners will be given the           |
|     |                      | opportunity to decline the publication of their images.         |
|     |                      | VI. The Participant may not post or email material that is      |
|     |                      | derogatory, distasteful, explicit or harmful to the Landlord    |
|     |                      | or any other person. The Participant may not post o             |
|     |                      | email content that may result in the distribution of spam       |
|     |                      | malicious viruses, trojan horses and any other conten           |
|     |                      | that may cause damage, or content that, for the                 |



| <ul> <li>purposes of this Competition, is of no relevance to the Competition.</li> <li>VII. The Participants participate in the Competition at their own risk. The Participant must take all necessary steps and measures to protect themselves and any minors, from risks, such as viruses and other destructive codes. The Landlord id responsible for any damages, loss, risk and/or harm that the Participant and Entrants suffer while entering into the Competition, for the duration and after the conclusion of this Competition.</li> <li>VIII. The Landlord reserves the right to implement remedies it deems fit to prevent abuse, or to protect its systems,</li> </ul> |
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| VIII. The Landlord reserves the right to implement remedies it  |
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|   |
| sites and/or other users. Should any Participant and  |
| Entrants not comply with these Rules, their Entries may   |
| not be considered, and they will not be able to take part   |
| in the Competition or future Competitions.  |
| IX. The Landlord does not make any representations or   |
| give any warranties, whether express or implicit, that  |
| the Participant's participation in this Competition   |
| will necessarily meet the Participant's unique  |
| requirements, preferences, standards or   |
| expectations.X.To the extent permissible in law, the Landlord is not  |
| responsible and cannot be held liable for any   |
| accident, injury, harm, death, loss or damages of   |
| whatsoever nature, howsoever arising, as a result of  |
| the Participant participation in this Competition,  |
| unless the Landlord acted fraudulently or with gross<br>negligence.   |
| XI. Participants are obliged to comply with all applicable  |
| laws, including those laws protecting the intellectual  |
| property rights of other parties.   |
| XII. These T's and C's will be construed, interpreted and   |
| enforced in terms of South African law.   |
| XIII. The Landlord will make a final and binding decision   |
| in respect of all matters relating to the results,<br>qualifiers and disputes relating to the Competition,  |
| and no correspondence will be entered into.   |
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| 6. Amendment of T's If considered necessary, the Landlord reserves the right to   |
| and C's amend the T's and C's by providing reasonable prior notice.   |
| Marketing As stated in the Tc's and C's, the Participant agrees that by   |
| <b>Communication</b> participating in the Competition, and submitting the Entry and   |
| completing the indemnity respectively, they grant consent to the  |



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|                      | Landlord to retain their contact details on its database for   |
|                      | purposes of receiving Marketing Information.   |
|                      |  |
|                      | Should the Participant, prefer not to receive Marketing  |
|                      |  |
|                      | Information, and does not prefer to have their contact details   |
|                      | retained by the Landlord, they may tick the box below and/or   |
|                      | notify the Landlord on 0100392263 or daphneyt@redefine.co.za   |
|                      |  |
|                      |  |
|                      | Tick this box if you do NOT CONSENT to receive Marketing   |
|                      | Information.   |
|                      |  |
|                      |  |
|                      | Observed the Development being spectral segments and seen  |
|                      | Should the Participant have granted consent, and soon  |
|                      | thereafter prefers not to receive Marketing Information, the   |
|                      | Participant may contact the Landlord on the aforementioned   |
|                      | contact details.   |
| <br>A                |  |
| Any questions,       | Name: Daphney Teffo  |
| comments or          |  |
| complaints regarding | Telephone: 0100392263  |
| the Competition are  |  |
| -                    | Empile dephase t@redefine as To  |
| to be directed to:   | Email: <u>daphneyt@redefine.co.za</u>  |